

HONEST WATER CO NORTH FLORIDA

Welcome to Better Water

— Your Honest Water Customer Care Guide —

Thank you for trusting Honest Water Co – North Florida with your home's water. This quick guide will help you care for your system, know what to buy, and get help fast whenever you need it.



1. Keep Salt in the Brine Tank

Check your salt level every 4–8 weeks. Keep salt above the water line and refill before it gets too low.



2. Use the Right Salt

Use water softener pellets or solar salt crystals. Good options include Diamond Crystal Bright & Soft or Morton Clean & Protect. A fair price is usually about \$7–\$10 per 40 lb bag.



3. Replace RO Filters Annually

If you have a reverse osmosis drinking water system, replace the filters about once per year to keep your water tasting clean and fresh.



4. Need Help?

If you notice a leak, pressure change, unusual taste, or anything that seems off, **text us a photo or short video to 407-575-4428** before trying to fix it yourself.



Install Date: _____



System Installed: _____



Next RO Filter Reminder: _____



Love your water? Refer a neighbor. Earn \$250.

When someone you refer installs an Honest Water Co system, we'll send you a **\$250** referral fee as our thank-you.

Customer Care Hub

— Scan once for everything you need —



Recommended Salt



RO Filters



Refer a Neighbor



Support



Leave a Review



Use this page anytime for salt guidance, filter orders, referrals, support, and reviews.

honestwaterfl.com/care



*Water you can trust.
Service you can count on.*

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